



Directorate for Communities

Transport Services

Service Director: Sara Turnbull

Buckinghamshire Council

Council Offices

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Dear Parent/Carer

MMHS814 – Revised Bus Routes & Timetable from Thursday 16 September 2021

Over the past week parents of children on the MMHS814, which serves the Marlow Hill schools and Royal Grammar School, have raised some concerns in regard to the timetable and best bus stops to use on this route. We have investigated these concerns as a priority.

The new route started on Thursday 2 September with a contract in place with Red Line to run the route. Whilst the route was tested by the operator prior to the start of the school term, with the route now live, the traffic conditions make it clear that the timetable needs to be changed to ensure it can run reliably. We have also listened to feedback from parents about changes to bus stops required.

From Thursday 16 September 2021 a revised bus route and timetable will apply.

The MMHS814 will be split into two bus services – a revised MMHS814 to the Marlow Hill schools, and a new service MRGS815 to the Royal Grammar School. Please see revised timetables at the end of this letter.

An updated replacement bus pass will be sent to you by first class post and should be with you by Friday 17 September 2021. This will specify the new boarding point and bus number. In the meantime, please ask your child to continue to carry their existing bus pass. Red Line have been asked to ensure that all their drivers on these revised routes make sure that all children with a valid bus pass are able to get on the bus until all new revised bus passes are received. Once you have received your new pass could you please ensure the previously issued pass is returned to the driver on the bus your child travels on.

If you are unsure of the location of boarding points you can use Google Maps to search for the bus stop name (www.google.co.uk/maps).

If you do not receive your bus pass by Friday 17 September 2021 or have any other queries on the changes please call us on 01296 387439 or use our Contact Us form at www.buckinghamshire.gov.uk/askclienttransport

It's been a challenging time in schools and we understand how important it is to you and your child that the start of the new school year goes smoothly. On behalf of the Council, I apologise for the difficulties that you and your child may have experienced.

Yours sincerely



Sara Turnbull
Transport Services Director

Revised Timetables – Live from Thursday 16 September 2021

Bus Service 1 – revised MMHS814 – to the Marlow Hill Schools (John Hampden Grammar School, St. Michael’s Catholic School and Wycombe High School)

Bus Stop Name	AM	PM
Loosley Row, The Whip	07:20	17:06
Lacey Green, Millennium Hall	07:22	17:04
Walter's Ash, Parkwood	07:27	16:59
Walters Ash, Holly End	07:31	16:55
Naphill, Village Hall	07:33	16:52
Naphill, Hunts Hill Lane	07:36	16:49
Hughenden Valley, Coombe Lane	07:40	16:45
Great Kingshill, Pipers Lane	07:45	16:40
Great Kingshill, Stag Lane	07:49	16:36
Hazlemere, Park Parade	07:58	16:27
Hazlemere, Crossroads	08:01	16:24
Terriers, Crossroads	08:05	16:20
Marlow Hill Schools Stop 3	08:25	16:05

Bus Service 2 – MRGS815 – to the Royal Grammar School only

Bus Stop Name	AM	PM
Princes Risborough, Bell Street	07:13	16:38
Loosley Row, The Whip	07:19	16:32
Speen, The King William IV PH	07:26	16:29
North Dean, Memorial Hall	07:31	16:24
Walters Ash, Holly End	07:37	16:19
Naphill, Village Hall	07:40	16:16
Naphill, Hunts Hill Lane	07:43	16:13
Hughenden Valley, Coombe Lane	07:47	16:09
Great Kingshill, Pipers Lane	07:51	16:05
Great Kingshill, Stag Lane	07:55	16:01
Hazlemere, Park Parade	08:04	15:52
Hazlemere, Crossroads	08:07	15:49
Royal Grammar School	08:15	15:40